



Privacy Notice (Patients and Carers)

Version 6.0

Approved by Dr Thomas Lansberry

Last Updated: 13/10/2025

Review Date: 13/10/2026

Gwasanaeth Cefnogi
Swyddog Diogelu Data

Data Protection Officer
Support Service



This Privacy Notice will explain how Cadwgan Surgery uses your personal data.

Cadwgan Surgery is the controller for personal information processed. The practice is committed to protecting your personal information and respecting your privacy. We have a legal duty to explain how we use personal information about you at the practice.

What Information do we collect about you?

We will collect information about you and your health as well as health care services you have received.

This will include personal information such as your NHS number, name, address, contact information, date of birth, and next of kin.

We will also collect sensitive personal information about you (also known as special category data) which includes information relating to your health (appointment visits, treatment information, test results, X-rays, or reports), as well as information relating to your sexual orientation, race or religion.

All the above information we collect and hold about you forms part of your medical record and is primarily held to ensure you receive the best possible care and treatment.

We may also collect your personal image on surgery CCTV when you attend the practice premises.

How is your personal data collected?

The information we hold is collected through various routes, these may include:

- Direct interactions with you as our patient, when you register with us for care and treatment, during consultations with practice staff and when you subscribe to services for example, newsletters, text messaging, telephone recordings and creating an account for online services.
- Indirectly from other health care providers, when you attend other organisations providing health or social care services for example, out of hours GP appointments or visits to A&E and some interactions with Social Care, they will let us know so that your GP record is kept up to date.
- Through wearable monitoring devices such as blood pressure monitors.
- When your image is captured on practice CCTV Cameras.
- Automated technologies such as when you interact with our website, we may automatically collect data about your equipment, browsing actions and patterns. This is collected using cookies, for further information about how we use cookies, please see our cookie policy cadwgansurgery.org/CookiePolicy.aspx?pr=W91007

How do we use your information?

The Information we collect about you is primarily used for your direct care and treatment but may also be used for:

- The management of healthcare services
- Participation in national screening programmes
- National data collection requirements
- Medical research and clinical audit

- Legal requirements
- Security and safety of our staff and premises

Partners we may share your information with

We may share your information, subject to agreement on how it will be used, with the following organisations:

- NHS Trusts/Foundation Trusts/Health Boards
- Other GPs within our cluster
- Out of hours providers
- Diagnostic or treatment centres
- Independent Contractors such as dentists, opticians, pharmacists
- Private Sector Providers
- Ambulance Trusts
- Social Care Services
- Digital Health and Care Wales
- NHS Wales Shared Services Partnership (NWSSP)
- Legal and Risk Services
- Health and Care Research Wales
- Public Health Wales
- Healthcare Quality and Improvement Partnership
- Local Authorities
- Education Services
- Fire and Rescue Services
- Police & Judicial Services
- Voluntary Sector Providers.

We may also use external third-party companies (data processors) to process your personal information. These companies will be bound by contractual agreements to ensure information is kept confidential and secure. This means that they cannot do anything with your personal information unless we have instructed them to do it. They will not share your personal information with any organisation apart from us. They will hold it securely and retain it for the period we instruct.

We will not share your information with any third parties for the purposes of direct marketing.

The Practice will only use and share your information where there is a legal basis to do so.

A full list of how your data may be used and shared can be found in [**ANNEX 1**](#).

Our legal basis for processing your personal data

The legal bases for most of our processing relates to your direct care and treatment:

- **Article 6(1)(e) – processing is necessary for the performance of a task carried out in the public interest or in the exercise of official authority vested in the controller.**

Where we have a specific legal obligation that requires the processing of personal data, the legal basis is:

- **Article 6(1)(c) – processing is necessary for compliance with a legal obligation to which the controller is subject.**

Where we process special category data, for example data concerning health, racial or ethnic origin or sexual orientation, we need to meet an additional condition in the UK General Data Protection Regulation (UK GDPR). Where we are processing special category data for purposes related to the commissioning and provision of health services the condition is:

- **Article 9(2)(h) – processing is necessary for the purposes of preventive or occupational medicine, for the assessment of the working capacity of the employee, medical diagnosis, the provision of health or social care or treatment or the management of health or social care systems and service; or**
- **Article 9(2)(i) – processing is necessary for reasons of public interest in the area of public health, such as protecting against serious cross-border threats to health or ensuring high standards of quality and safety of health care and of medicinal products or medical devices.**

The Practice may process your personal data for the purposes of research, in such circumstances our legal basis for doing so will be:

- **Article 6 (1)(e) – processing is necessary for the performance of a task carried out in the public interest or in the exercise of official authority vested in the controller.**

Where we process special category data for research purposes the legal basis for doing so is:

- **Article 9 (2)(a) – you have provided your explicit consent**
- **Article 9(2)(j) – processing is necessary for scientific or historical research purposes or statistical purposes.**

Where the Practice relies on your consent for the processing, you have the right to withdraw consent at any time.

The Practice may also process personal data for the purpose of, or in connection with, legal proceedings (including prospective legal proceedings), for the purpose of obtaining legal advice, or for the purpose of establishing, exercising or defending legal rights. Where we process personal data for these purposes, the legal basis for doing so is:

- **Article 6(1)(e) – processing is necessary for the performance of a task carried out in the public interest or in the exercise of official authority vested in the controller; or**
- **Article 6(1)(c) – processing is necessary for compliance with a legal obligation to which the controller is subject**

Where we process special category data for these purposes, the legal basis for doing so is:

- **Article 9(2)(f) – processing is necessary for the establishment, exercise or defence of legal claims; or**
- **Article 9(2)(g) – processing is necessary for reasons of substantial public interest.**

In rare circumstances we may need to share information with law enforcement agencies or to protect the wellbeing of others for example to safeguard children or vulnerable adults. In such circumstances are legal basis for sharing information is:

- **Article 6(1)(c) – processing is necessary for compliance with a legal obligation to which the controller is subject; or**
- **Article 6(1)(d) - processing is necessary to protect the vital interest of the data subject or another natural person; or**
- **Article 6(1)(e) – processing is necessary for the performance of a task carried out in the public interest or in the exercise of official authority vested in the controller.**

Where we share special category data for the purposes of safeguarding, the legal basis for doing so is:

- **Article 9(2)(g) - processing is necessary for reasons of substantial public interest; Data Protection Act 2018 S10 and Schedule 1, Paragraph 18 ‘Safeguarding of children and individuals at risk’**

Retention of your Personal Information / Storing your Information

We are required by UK law to keep your information and data for a defined period, often referred to as a retention period. The Practice will keep your information in line with the practice records management policy which can be requested from the Practice Manager.

How to Contact us

Please contact the practice if you have any questions about our privacy notice or information we hold about you via the below methods:

Cadwgan Surgery
11 Bodelwyddan Avenue,
Old Colwyn,
LL29 9NP

01492 515787

enquiries.w91007@wales.nhs.uk

Contact Details of our Data Protection Officer

The Practice is required to appoint a data protection officer (DPO). This is an essential role in facilitating practice accountability and compliance with UK Data Protection Law.

Our Data Protection Officer is:

Digital Health and Care Wales,
Information Governance, Data Protection Officer Support Service
6th Floor, Tŷ Glan-yr-Afon
21 Cowbridge Road East
Cardiff
CF11 9AD
Email: DHCWGMPDPO@wales.nhs.uk

Your Rights

The UK GDPR includes several rights. We must generally respond to requests in relation to your rights within one month, although there are some exceptions to this.

The availability of some of these rights depends on the legal basis that applies in relation to the processing of your personal data, there are some circumstances in which we may not uphold a request to exercise a right.

Your rights and how they apply are described below:

Right to be Informed

Your right to be informed is met by the provision of this privacy notice, and similar information when we communicate with you directly – at the point of contact.

Right of Access

You have the right to obtain a copy of personal data that we hold about you and other information specified in the UK GDPR, although there are exceptions to what we are obliged to disclose.

The Practice may not provide information where an appropriate health professional has determined that disclosure would be likely cause serious harm to the physical or mental health of you or others.

Right to Rectification

You have the right to ask us to rectify any inaccurate data that we hold about you.

Right to Erasure (right to be forgotten)

You have the right to request that we erase personal data about you that we hold. This is not an absolute right, and depending on the legal basis that applies, we may have overriding legitimate grounds to continue to process the data.

Right to Restriction of Processing

You have the right to request that we restrict the processing of the personal data about you that we hold. You can ask us to do this for example where you contest the accuracy of the data.



Right to Data Portability

This right is only available where the legal basis for processing under the UK GDPR is consent, or for the purposes of a contract between you and the Practice. For this to apply the data must be held in electronic form. The right is to be provided with the data in a commonly used electronic format.

Right to Object

You have the right to object to processing of personal data about you at any time. The right is not absolute, and we may continue to use the data if we can demonstrate compelling legitimate grounds, unless your objection relates to marketing.

Rights in relation to automated individual decision-making including profiling

You have the right to object to being subject to a decision based solely on automated processing, including profiling. Should we perform any automated decision-making, we will record this in our privacy notice, and ensure that you have an opportunity to request that the decision involves personal consideration.

Right to complain to the Information Commissioner

You have the right to complain to the Information Commissioner if you are not happy with any aspect of the Practices processing of personal data or believe that we are not meeting our responsibilities as a data controller. The contact details for the Information Commissioner are:

Information Commissioner's Office
Wycliffe House
Water Lane,
Wilmslow SK9 5AF

Website: www.ico.org.uk

Tel: 0303 123 1113

Email: wales@ico.org.uk

ANNEX 1

Cluster working – The practice works as part of Conwy East Cluster. This means that we will work together to provide services across the population to support care and treatment. Data will be shared between cluster practices for the provision of care for example to provide GP cover or where a service is offered like physiotherapy.

Purpose of the Processing	Recipients	Legal Basis
To provide direct health or social care services to individual patients through a grouping of GPs working with other health and care professionals to plan and provide services locally.	Other GPs within the cluster, voluntary services, medicines management, community network services – integrated health and social care e.g. District Nursing, and the Local Public Health Team.	Article 6(1)(e) ‘...necessary for the performance of a task carried out in the public interest or in the exercise of official authority...’ Article 9(2)(h) ‘...necessary for the purposes of preventative or occupational medicine for the assessment of the working capacity of the employee, medical diagnosis, the provision of health or social care or treatment or the management of health or social care systems and services.

Invoice Validation – If you have received treatment within the NHS, your personal information may be shared within a secure environment, to ensure the correct Health Board covers the cost of your care and treatment.

Purpose of the Processing	Recipients	Legal Basis
To ensure the correct Health Board is charged for the cost of your care and treatment.	Details of the treatment received will be shared for charging purposes with Health Boards and as part of auditing requirements.	Article 6(1)(e) ‘...necessary for the performance of a task carried out in the public interest or in the exercise of official authority...’ Article 9(2)(h) ‘...necessary for the purposes of preventative or occupational medicine for the assessment of the working capacity of the employee, medical diagnosis, the provision of health or social care or treatment or the management of health or social care systems and services.

Digital Health and Care Wales (DHCW) – DHCW is a national body, which has legal responsibilities to collect information about the health and social care services. Data is collected from organisations across NHS Wales to report on the performance of the NHS so that improvements can be made to services. More information about DHCW services and how it uses data can be found at: <https://dhcw.nhs.wales/>

Purpose of the Processing	Recipients	Legal Basis
DHCW has a legal responsibility to collect information to report to NHS Wales and Welsh Government Information.	NHS Wales, Welsh Government via anonymised data and statistics, Primary Care for discussion on improving performance to services offered	Article 6(1)(e) ‘....necessary for the performance of a task carried out in the public interest or in the exercise of official authority...’ Article 9(2)(h) ‘...necessary for the purposes of preventative or occupational medicine for the assessment of the working capacity of the employee, medical diagnosis, the provision of health or social care or treatment or the management of health or social care systems and services.

Registering for NHS Health Care - Everyone who receives NHS care will be registered on a national database, which holds your name, address, date of birth and NHS number. No medical Information is held. This database is held within the Digital Health and Care Wales (DHCW) who have the legal responsibilities to collect NHS Data

Purpose of the Processing	Recipients	Legal Basis
Centralised national database of all patients who receive NHS care in Wales. This is held within DHCW who have a legal responsibility for collecting this data.	NHS Wales - Information is shared with the Welsh Government in an anonymised form for statistical analysis.	Article 6(1)(e) ‘....necessary for the performance of a task carried out in the public interest or in the exercise of official authority...’ Article 9(2)(h) ‘...necessary for the purposes of preventative or occupational medicine for the assessment of the working capacity of the employee, medical diagnosis, the provision of health or social care or treatment or the management of health or social care systems and services.

Direct Care – The Practice will share your information with other services in order to provide you with direct care and treatment for example referring you to specialist treatment in a hospital

Purpose of the Processing	Recipients	Legal Basis
To give direct health or social care to individual patients through working with other health and care professionals to plan and provide specialist services in a hospital setting.	Health Boards, Voluntary Services, Medicines Management, Community Network Services, Integrated Health and Social Care teams e.g. District Nursing, Local Public Health Team.	Article 6(1)(e) ‘....necessary for the performance of a task carried out in the public interest or in the exercise of official authority...’ Article 9(2)(h) ‘...necessary for the purposes of preventative or occupational medicine for the assessment of the working capacity of the employee, medical diagnosis, the provision of health or social care or treatment or the management of health or social care systems and services.

Direct Care – sharing your prescription with your local pharmacy

Purpose of the Processing	Recipients	Legal Basis
For the requirement of fulfilling your prescription request.	Between GP and Pharmacy	Article 6(1)(e) ‘....necessary for the performance of a task carried out in the public interest or in the exercise of official authority...’ Article 9(2)(h) ‘...necessary for the purposes of preventative or occupational medicine for the assessment of the working capacity of the employee, medical diagnosis, the provision of health or social care or treatment or the management of health or social care systems and services.

Welsh GP Summary Record - This record provides a summary of important information contained in your GP records including your full name, address and contact information, along with current medication, previous medication prescribed in the last two years, current problems or diagnosis, recent test results and allergy or adverse reaction information. You can “opt out” of sharing your information in the summary record. Further information is available here: [Welsh GP Record](#)

Purpose of the Processing	Recipients	Legal Basis
To allow healthcare professional quick and timely access to the most relevant and recent clinical information when providing you direct care and treatment.	Hospital doctors and nurses directly involved in your care, doctors and nurses providing GP out of hours services, hospital pharmacists directly involved in your care. First responders and advanced paramedics in the ambulance service who are directly involved in your care, community pharmacists providing a one-to-one consultation to you through the Choose Pharmacy Service. vaccinators who administer COVID-19 vaccinations through the Welsh Immunisation System (WIS) – vaccinator access is limited to only view prescribed medication and allergies/adverse reactions to medication through WGPR	Article 6(1)(e) ‘....necessary for the performance of a task carried out in the public interest or in the exercise of official authority...’ Article 9(2)(h) ‘...necessary for the purposes of preventative or occupational medicine for the assessment of the working capacity of the employee, medical diagnosis, the provision of health or social care or treatment or the management of health or social care systems and services.

Direct Care – provided by out of hours and A&E

Purpose of the Processing	Recipients	Legal Basis
Out of hours and A&E staff may need to access your records in order to provide you the most appropriate care and treatment.	A&E Hospital doctors and nurses directly involved in your care. Doctors and Nurses providing GP out of hours services Hospital pharmacists directly involved in your care.	Article 6(1)(e) ‘....necessary for the performance of a task carried out in the public interest or in the exercise of official authority...’ Article 9(2)(h) ‘...necessary for the purposes of preventative or occupational medicine for the assessment of the working capacity of the employee, medical diagnosis, the provision of health or social care or treatment or the management of health or social care systems and services.

National Screening Programmes – The practice will share data for the purpose of inviting patients to participate in national screening programmes. These programmes are used to assist the early detection of certain medical conditions and diseases. There are currently several programmes in place including, bowel screening, breast screening aortic aneurysms screening, diabetes screening, cervical screening, antenatal screening, new-born hearing screening and new-born bloodspot screening. The law permits Cadwgan Surgery to share information with [Public Health Wales](#) for you to be notified to attend the relevant screening programme.

Purpose of the Processing	Recipients	Legal Basis
Information is shared so that the most high-risk patients are identified and invited for screening where treatment can be offered.	Public Health Wales The practice will share data for the purpose of inviting patients to participate in national screening programmes. These programmes are used to assist the early detection of certain medical conditions and diseases. There are currently several programmes in place including, bowel screening, breast screening aortic aneurysms screening, diabetes screening, cervical screening, antenatal screening, new-born hearing screening and new-born bloodspot screening.	Article 6(1)(e) ‘....necessary for the performance of a task carried out in the public interest or in the exercise of official authority...’ Article 9(2)(h) ‘...necessary for the purposes of preventative or occupational medicine for the assessment of the working capacity of the employee, medical diagnosis, the provision of health or social care or treatment or the management of health or social care systems and services.

Medicines Management – The Practice may conduct reviews of medications prescribed to patients.

Purpose of the Processing	Recipients	Legal Basis
This service performs a review of prescribed medication to ensure patients receive the most appropriate update to date and cost-effective treatments	Medicines management, Pharmacies, GP practices, community network services – integrated health and social care e.g. District Nursing, and the Local Public Health Team	Article 6(1)(e) ‘....necessary for the performance of a task carried out in the public interest or in the exercise of official authority...’ Article 9(2)(h) ‘....necessary for the purposes of preventative or occupational medicine for the assessment of the working capacity of the employee, medical diagnosis, the provision of health or social care or treatment or the management of health or social care systems and services. and/or Article 9(2)(i) ‘.... necessary for the reasons of public interest in the area of public health, such as protecting against serious cross-border threats to health or ensuring high standards of quality and safety of health care and medicinal products or medical devices’

Clinical Audit – Clinical Audit allows a review of the quality of care provided to patients. The practice will only share information for organisations responsible for national [Healthcare Quality Improvement Partnership \(HQIP\)](#)

Purpose of the Processing	Recipients	Legal Basis
Medical research purposes and to review the quality of healthcare provided to patients	For national clinical audit purposes The data will be shared with Healthcare Quality Improvement Partnership and Digital Health and Care Wales .	Article 6(1)(e) ‘....necessary for the performance of a task carried out in the public interest or in the exercise of official authority...’ Article 9(2)(h) ‘....necessary for the purposes of preventative or occupational medicine for the assessment of the working capacity of the employee, medical diagnosis, the provision of health or social care or treatment or the management of health or social care systems and services. and/or Article 9(2)(i) ‘.... necessary for the reasons of public interest in the area of public health, such as protecting against serious cross-border threats to health or ensuring high standards of quality and safety of health care and medicinal products or medical devices’

Public Health Wales – To prevent the spread of infectious diseases and other diseases, which threaten the health of the population, the law requires us to share data. If an instance occurs, the necessary information will be reported to Public Health Wales. For further information about Public Health Wales and the reporting of diseases, please see - <https://phw.nhs.wales/>

Purpose of the Processing	Recipients	Legal Basis
To give direct health or social care to individual patients. Information must be shared by law under public health legislation therefore you are unable to object	Public Health Staff, Health Boards and Hospitals, Welsh Assembly government and other relevant organisations as required	Article 6(1)(e) ‘....necessary for the performance of a task carried out in the public interest or in the exercise of official authority...’ Article 9(2)(h) ‘....necessary for the purposes of preventative or occupational medicine for the assessment of the working capacity of the employee, medical diagnosis, the provision of health or social care or treatment or the management of health or social care systems and services. and/or Article 9(2)(i) ‘.... necessary for the reasons of public interest in the area of public health, such as protecting against serious cross-border threats to health or ensuring high standards of quality and safety of health care and medicinal products or medical devices’

Medical Research – Medical research allows researchers to understand the causes of diseases and supports to the development of new and better clinical care and treatment. We may use information we hold about you in research, information will only be shared with organisations like [Health Care and Research Wales](#) where the law allows or with your consent.

Purpose of the Processing	Recipients	Legal Basis
Medical research purposes and to review the quality of healthcare provided to patients	For medical research purposes, information will be shared with: Data will be shared with Health and Care Research Wales	Article 6(1)(e) ‘.... necessary for the performance of a task carried out in the public interest or in the exercise of official authority...’ Article 9(2)(a) – ‘the data subject has given explicit consent to..’ and/or Article 9(2)(j) – ‘processing is necessary for...scientific or historical research purposes or statistical purposes in accordance with Article 89(1) based on Union or Member States law which shall be proportionate to the aim pursued, respect the essence of the right to data protection and provide for suitable and specific measures to safeguard the fundamental rights and interests of the data subject’

Safeguarding - There may be rare situations where we need to share information to protect people with safeguarding needs such as children, staff or even you from harm. No consent or permission is needed for the practice to do this.

Purpose of the Processing	Recipients	Legal Basis
To protect children, staff or vulnerable adults from harm.	Your information may be shared with Social Services, the Police or other law enforcement bodies where the law allows. or Your information must be shared if a court orders us to do.	Article 6(1)(c) ‘necessary for the compliance with a legal obligation to which the controller is subject’ and/or Article 6(1)(d) ‘.... Necessary in order to protect the vital interests of the data subject or another natural person’. and/or Art 6(1)(e) ‘....necessary for the performance of a task carried out in the public interest or in the exercise of official authority...’ Art 9(2)(g) ‘...necessary for reasons of substantial public interests.’ Data Protection Act 2018, S10 and Schedule 1 Para 18 ‘Safeguarding of children and individuals at risk’

Health Care Inspectorate Wales (HIW) – Healthcare Inspectorate Wales is an independent inspectorate and regulator of health care in Wales. They regulate and inspect NHS services and independent healthcare providers to ensure that safe care is provided and to identify areas for improvement. It is compulsory and a legal requirement for the practice to inform HIW of any serious incidents that may occur such as when a patient safety has been put at risk.

Further information can be found at: <http://hiw.org.uk/?lang=en>

Purpose of the Processing	Recipients	Legal Basis
The law requires information to be shared with the Healthcare Inspectorate Wales so they can perform their regulatory functions. This means you are unable to object.	Health Care Inspectorate Wales (HIW) staff as directed.	Article 6(1)(c) ‘....necessary for compliance with a legal obligation to which the controller is subject’ Article 9(2)(h) ‘ necessary for the purposes of preventative or occupational medicine for the assessment of the working capacity of the employee, medical diagnosis, the provision of health or social care or treatment or the management of health or social care systems and services. and/or Article 9(2)(j) – ‘processing is necessary for...scientific or historical research purposes or statistical purposes in accordance with Article 89(1) based on Union or Member States law which shall be proportionate to the aim pursued, respect the essence of the right to data protection and provide for suitable and specific measures to safeguard the fundamental rights and interests of the data subject’

Legal Advice/ Claims – There may be rare situations where individuals make claims against the practice, when this occurs we may share all relevant claim and relative medical records/ information to enable the practice to obtain legal advice, establish the facts of the case and defend such instances.

Purpose of the Processing	Recipients	Legal Basis
To obtain legal advice, or for the purpose of establishing, exercising or defending legal rights (including prospective legal proceedings)	Your information may be shared with the GP's Medical Defence Unions, solicitors or legal representatives and NHS Wales Shared Services who operate the All Wales GMPI scheme. The Legal and Risk Service Team Privacy Notice is available here .	Article 6(1)(c) '.... necessary for compliance with a legal obligation to which the controller is subject' and/or Article 6(1)(e) '.... necessary for the performance of a task carried out in the public interest or in the exercise of official authority...' Article 9(2)(f) '...necessary for the establishment, exercise of defence of legal claims...' and/or Article 9(2)(g) '.. is necessary for reasons of substantial public interest'

SAIL – SAIL Databank is a rich and trusted population databank. It improves lives by providing researchers with secure, linkable and anonymised data. Anyone wishing to opt out of anonymised data related to them being sent to SAIL or used for other secondary purposes, should make a request directly to us as their GP.

Purpose of the Processing	Recipients	Legal Basis
Data is collected in SAIL for scientific or historical health research purposes. SAIL Databank does not receive or handle identifiable data. Details on the anonymisation and Linkage Process in available here .	SAIL Databank	Art 6(1)(e) '....necessary for the performance of a task carried out in the public interest or in the exercise of official authority...' Article 9(2)(j) '....processing is necessary for archiving purposes in the public interest, scientific or historical research purposes or statistical purposes'

Medical Examiners Service (MES) – NHS Wales Shared Services Partnership are responsible for the management of the MES service. The MES provides independent scrutiny of non-coronial deaths both in hospital and in the community.

Purpose of the Processing	Recipients	Legal Basis
Information is accessed/ shared by the practice with MES for the purpose of independent scrutiny of non-coronial deaths. The practice may also share next of kin details of the deceased with the MES. Further information is available here.	NHS Wales Shared Services Partnership – Medical Examiners Service	For accessing records of the deceased: Section 251 of the National Health Service Act 2006 and Regulation 5 of the Health Service (Control of Patient Information) Regulations 2002. For sharing contact details of next of kin: Art 6(1)(e) ‘....necessary for the performance of a task carried out in the public interest or in the exercise of official authority...’

National Exercise Referral Scheme (NERS) – Public Health Wales and your Local Authority are responsible for the management of the NERS service. The NERS Service provides a 16-week programme of physical activity when referred by Clinical Staff at the practice.

Purpose of the Processing	Recipients	Legal Basis
Your personal Information is including relevant medical conditions, physical activity and habits is shared by the practice using a secure referral system to enable you to access the NERS Service.	Public Health Wales and the relevant NERS Providers in your area which can include the Local Authority, Leisure centres/ Trusts and the Local Health Board, are data controllers once the referral is made. Referrals to this service will be made and information shared using an Electronic referral process called “Thesus” operated by a data processor Cyber Media Solutions for further information please contact Public Health Wales privacy information in relation to this service can be found here	Article 6(1)(e) ‘....necessary for the performance of a task carried out in the public interest or in the exercise of official authority...’ Article 9(2)(h) ‘...necessary for the purposes of preventative or occupational medicine for the assessment of the working capacity of the employee, medical diagnosis, the provision of health or social care or treatment or the management of health or social care systems and services.

Confidential Waste Disposal – Cadwgan Surgery is responsible for arranging the destruction of all confidential waste generated by the practice

Purpose of the Processing	Recipients	Legal Basis
To ensure secure disposal of all confidential waste produced by the surgery.	Restore Datashred is the confidential waste disposal company employed by Cadwgan Surgery to collect and shred all paper waste produced by the surgery. Confidential waste is shredded on-site in lorries equipped with a multi-stage shredding machine.	Article 6(1)(e) '....necessary for the performance of a task carried out in the public interest or in the exercise of official authority...' Article 9(2)(h) '...necessary for the purposes of preventative or occupational medicine for the assessment of the working capacity of the employee, medical diagnosis, the provision of health or social care or treatment or the management of health or social care systems and services.

Disclosure of Video Surveillance to the police. Cadwgan Surgery may make voluntary disclosures of any form of video or audio surveillance for incidents that require police intervention to support ongoing investigations

Purpose of the Processing	Recipients	Legal Basis
Where the purpose of the surveillance system is for the prevention and detection of crime, voluntary disclosure(s) of footage/images may be provided to the police, where there is a reporting of an incident to the police for investigation.	Police	Art 6(1)(e) '....necessary for the performance of a task carried out in the public interest or in the exercise of official authority...' Art 9(2)(g) '...necessary for reasons of substantial public interests.' Data Protection Act 2018, Schedule 2 (1)(a) the prevention or detection of crime and Data Protection Act 2018 - Schedule 2 (1)(b) the apprehension or prosecution of offenders

Flu Vaccination Programme 2025/2026 – Cadwgan Surgery is required to disclose confidential patient information that is relevant for the delivery of the flu vaccination programme.

Purpose of the Processing	Recipients	Legal Basis
To enable the deployment of the flu vaccination programme for the purpose of identifying priority groups, to send invitations, to book appointments for flu vaccination and to manage and monitor immunisations via the Welsh Immunisation System.	• Local Health Boards • Digital Health and Care Wales (DHCW)	Article 6(1)(e) ‘necessary for the performance of task carried out in the public interest or in the exercise of official authority. . .’ and/or Article 9(2)(h) ‘necessary for the purposes of preventative or occupational medicine for the assessment of the working capacity of the employee, medical diagnosis, the provision of health or social care or treatment or the management of health or social care systems and services.’ and/or Article 9(2)(l) ‘.... necessary for the reasons of public interest in the area of public health, such as protecting against serious cross-border threats to health or ensuring high standards of quality and safety of health care and medicinal products or medical devices...’ In accordance with paragraph 85 of the Schedule 3 to the National Health Service (General Medical Services Contracts) (Wales) Regulations 2023 (“GMS Contract Regulations”), Welsh Ministers have directed Local Health Boards to request GP contractors disclose confidential patient information that is relevant for the delivery of the flu vaccination programme (“the relevant information”), in line with the eligibility criteria set out in the Minister’s written statement. GP contractors are required to comply with this request under the terms of the GMS Contract Regulations.

